

Delivering AI Impact in Manufacturing: From Workforce Transformation to Asset Intelligence

*SCIC - "Seminar on Managing Ageing Process
Plants in the Artificial Intelligence (AI) Era"*



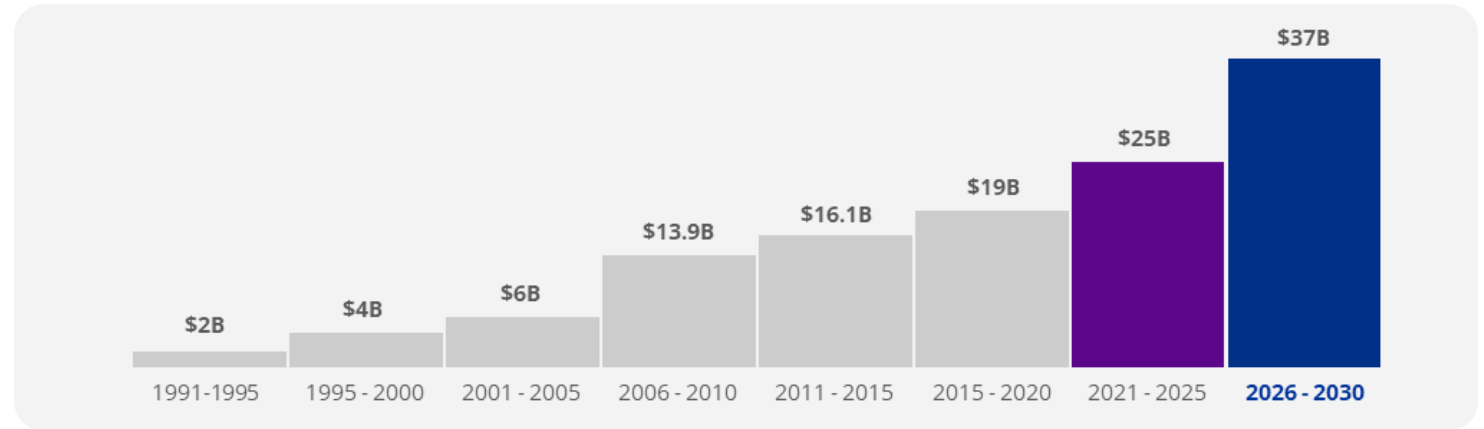
A*STAR in Singapore's RIE Ecosystem

RESEARCH INNOVATION AND
ENTERPRISE COUNCIL (RIEC)



Lee Hsien Loong

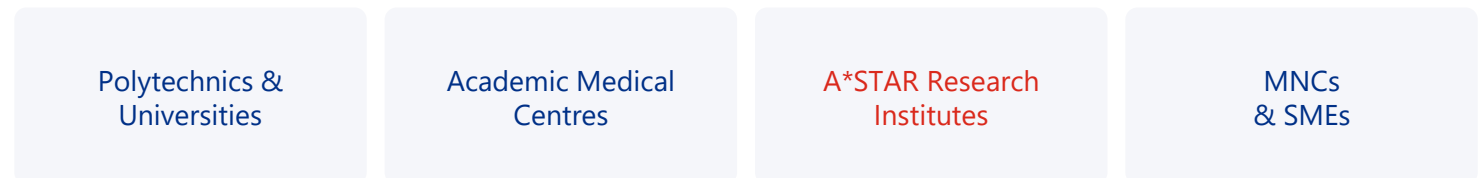
Chairman, RIEC
Senior Minister of
Singapore



FUNDING AGENCIES & MINISTRIES



RESEARCH PERFORMERS



How A*STAR is organised



Research

- Research Office (RO)
- Biomedical Research Council (BMRC)
- Science & Engineering Research Council (SERC)
- Research Institutes
- Horizontal Technology Coordinating Offices



Industry Development and Commercialisation

- Innovation & Enterprise (I&E)



Talent Development

- A*STAR Graduate Academy



Headquarters

- Corporate Group

• **>6,000**

• **>4,700**

Researchers, Engineers and Technical, Support Staff

~37% from

• **>60** countries

A*STAR fosters scientific discovery and innovation through open collaboration with public and private partners

Chairman
Professor Tan Chorh Chuan
and Board of Directors

Mr Beh Kian Teik
Chief Executive Officer

Mr Suresh Sachi
Deputy Chief Executive (Corporate)

Professor Andy Hor
Deputy Chief Executive (Research)

Professor Yeo Yee Chia
Deputy Chief Executive (Innovation & Enterprise)

SCIENCE AND ENGINEERING RESEARCH COUNCIL (SERC)

- Advanced Remanufacturing and Technology Centre (**ARTC**)
- Institute of Advanced Intelligence and Computing (**IAIC**)
- Institute of Microelectronics (**IME**)
- Institute of Materials Research & Engineering (**IMRE**)
- National Metrology Centre (**NMC**)
- Singapore Institute of Manufacturing Technology (**SIMTech**)
- Institute of Sustainability for Chemicals, Energy and Environment (**ISCE²**)
- **National-Level Initiatives**
- **Programmes, Platforms and Scientific Services**

BIOMEDICAL RESEARCH COUNCIL (BMRC)

- Bioinformatics Institute (**BII**)
- Bioprocessing Technology Institute (**BTI**)
- Genome Institute of Singapore (**GIS**)
- Institute of Bioengineering and Bioimaging (**IBB**)
- Institute of Molecular and Cell Biology (**IMCB**)
- Singapore Institute for Clinical Sciences (**SICS**)
- Singapore Immunology Network (**SigN**)
- A*STAR Skin Research Labs (**A*SSL**)
- Singapore Institute of Food and Biotechnology Innovation (**SIFBI**)
- A*STAR Infectious Diseases Labs
- **National-Level Initiatives**
- **Programmes, Platforms and Scientific Services**

Smarter Manufacturing through Real-Time Planning & Scheduling and Predictive Maintenance

Ian Chan

Principal Scientist, Digital Manufacturing Division (DMD) and AI for Manufacturing (AIMfg)

*A*STAR SIMTech*



SMART Manufacturing & Beyond

Towards SMARTER, GREENER and MORE CONNECTED Manufacturing



Motivation

- **Challenges in implementing AI**
 - Varying time horizons
 - Diverse manufacturing
 - Varying needs (enterprise, shop-floor, etc)
 - Poor data quality & lack of data
 - High mix of machines and products
- **Our focus:**
 - Direct R&D on AI for manufacturing
 - Making data and manufacturing AI-ready
 - Deploy AI to enhance resilience and robustness
 - Enable prediction, prescription and perception
 - Capturing manufacturing knowledge
 - Modeling, connectivity, software, systems



Real-Time Planning & Scheduling



Challenges with Manual Planning

Slow response to change



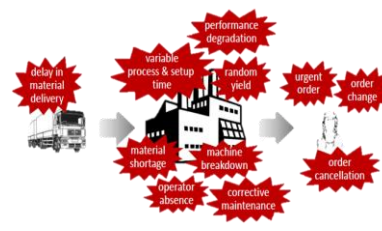
Manual planning struggles to adapt quickly to unexpected disruptions, leading to delays and lost efficiency.

High Risk of Human Error



Spreadsheets and manual data entry are prone to mistakes, causing costly planning and execution issues.

Poor Scalability in Growing Operations



As operations grow, manual processes become too complex and time-consuming to manage effectively.

Lack of Real-Time Visibility



Lack of real-time, connected data makes it hard to get a clear view of what's happening across the business.

Inefficient Resource Allocations



Without a complete picture, it's hard to allocate people, time, and equipment where they're needed most.

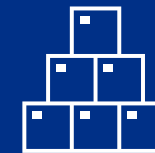
Leading to..



Production Delays

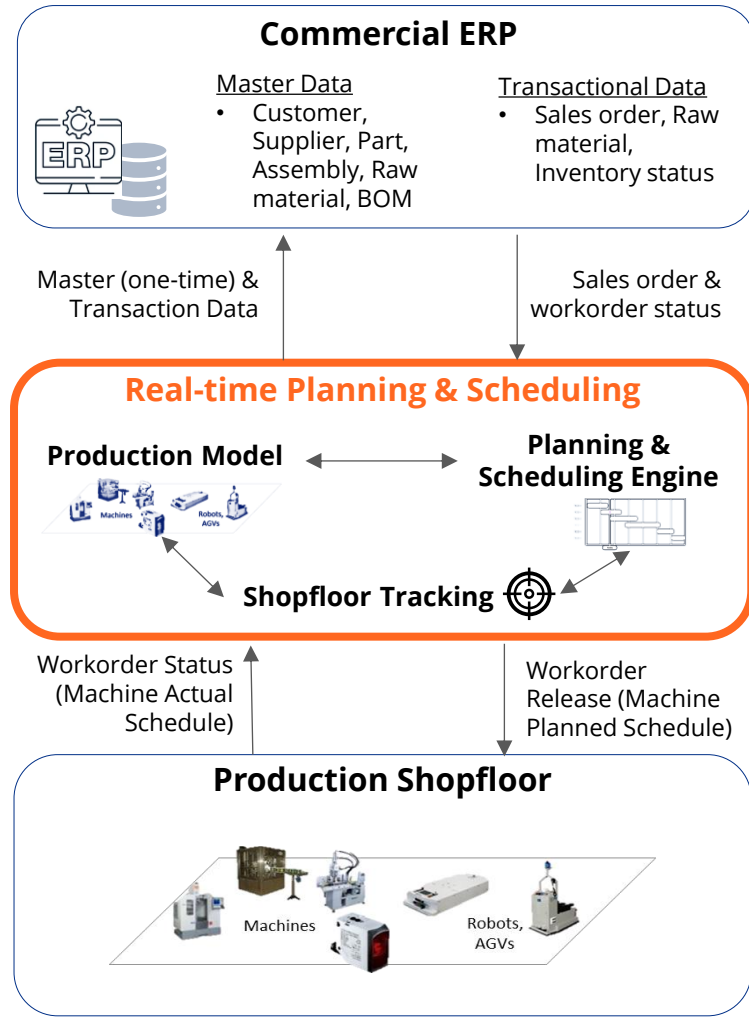


Opportunity Cost



High cost of Inventory

An intelligent, adaptive planning solution with **real-time visibility** and **predictive insights** is needed



A*STAR Real-Time Planning and Scheduling (RPS)TM

KEY FEATURES & VALUE PROPOSITIONS



Context-Aware Re-Scheduling

Adaptive re-scheduling to manage unexpected shopfloor productions



Shopfloor Tracking

Full integration and visibility across end-to-end system and production shopfloor



Smart Scheduling Engine

Diverse KPI optimisations, accommodating delays, machine breakdown, ad hoc / on-demand requests



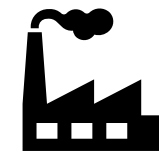
Capacity Analysis

Using Constrained-based modelling, considering availabilities and preferences of man, machine, material



Integration Framework

Integration framework to WMS, ERP, CRM, MES to enable end-to-end system integration;



Customisable for Cross-Sectorial Applications

Fully applicable for diverse manufacturing industry

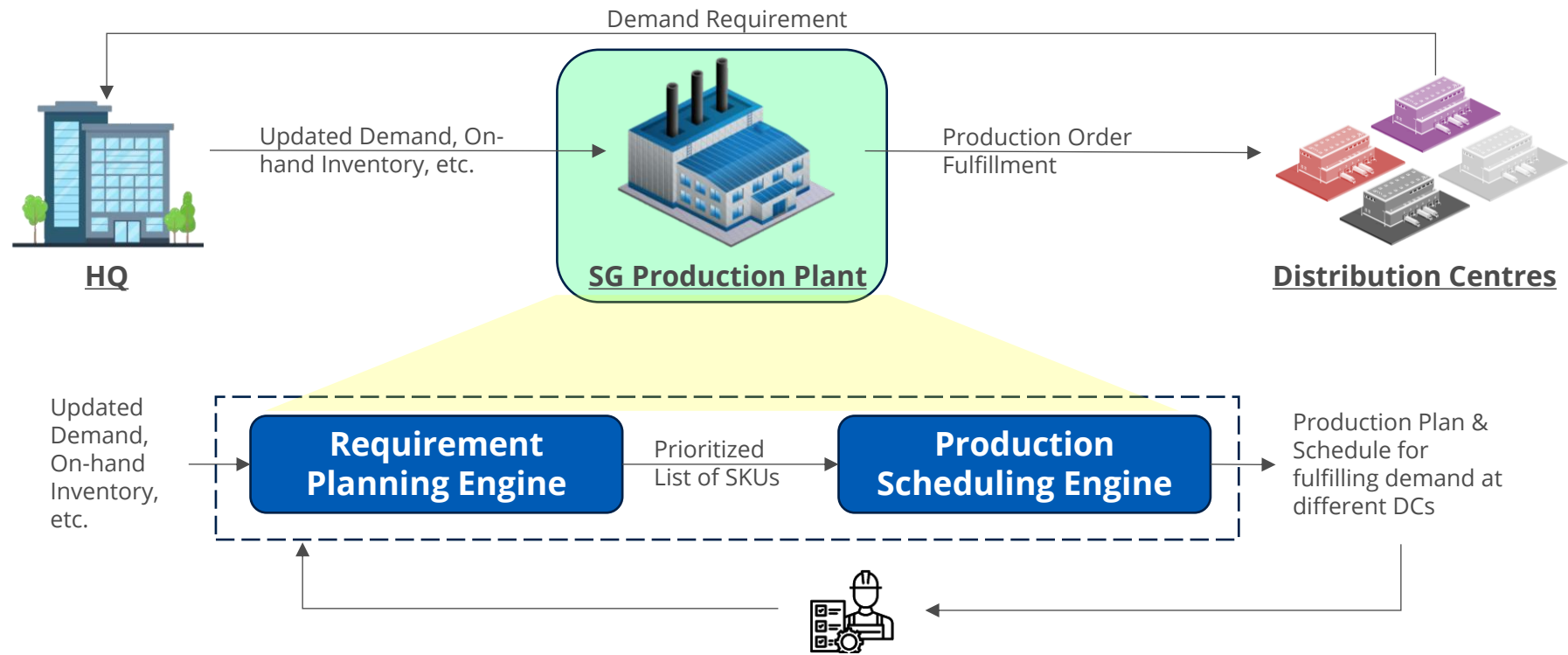
Industry Use Case: Real-time Planning & Scheduling

RPS ensures reliable delivery commitments and exceeds customer expectations with integrated planning, scheduling, and tracking.

A decision support system that **optimises production planning and scheduling** for lens manufacturing. The what-if analysis capability ensure high fulfilment for demand arising from various distribution centres

Key Features

- 1. **Constrained-based modelling**, considers availabilities and preferences of multi-resource
- 2. **Diverse KPIs (e.g., Machine utilization) optimization** for efficient production schedule



1 80% Reduction Planning Efforts

2 30-60% Increase Machine Utilisation

>50 companies

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OCAI enterprise software company PD Solutions, together with its subsidiaries for Science, Technology and Research (STAR), is reducing the automation of a key step in the making of Coca Cola drinks, but the time taken to plan is increasing.

Scheduling the production of liquid concentrates at the Coca Cola Division previously took one to two days – even longer if the plant had changes or experienced downtime in operations.

“The new software plans for more than 24 months in the future, and receives an average of 100 orders a day,” says David Law, the plant’s new manager. “It takes into account a variety of constraints, which each call for a different process.”

“The plant’s new schedule will also set a production plan by manually entering orders into an Excel spreadsheet.

Daniel Post, production manager at Coca colad, says: “Twelve continuous efforts to improve this process, the manual scheduling system continued to be time consuming and reliant on the scheduler’s experience.”

Called out of the plant to join the new system now automatically maps out orders in a Gantt chart in “a couple of minutes”, based on a customized set of algorithms.

It also reduces a production line’s changeover frequency by consolidating or re-sequencing orders to meet customer preferences.

Developed by PD Solutions and the Advanced Manufacturing and Technology Center at Georgia Tech, the new system is slated first to help Coca Cola distillate its own drinks in a plant based in Atlanta.

“We’re not looking for a complete overhaul of having many factors to account for, but the variety of orders and constraints on the tanks capacities and preferred sequences of production changes,” says Post.

Another challenge lay in the need to train the new staff in the use of the software – the system of which was in spreadsheet – to use.

Still, the team seems able to complete and implement the new system at the plant in less than six months.

Opening new doors

ATC’s Law says: “Particularly in the era of technological disruption and the new wave of AI, we must enable rapid adoption of new technologies by businesses.”

By Post at Coca Cola said the new system has allowed plant schedulers and shift managers to channel their time to “other work that matters most”.

PD Solutions, which has been mostly involved in the discrete manufacturing industry for the past 20 years, has deepened its knowledge through the project, particularly of the food and beverage (F&B) sector.

“This will allow us to see for us to create more generic model of the software for food and beverage,” says Post. “It’s a great industry, where I believe a lot of solid computer science and engineering is being applied in shop floors,” adds Post.

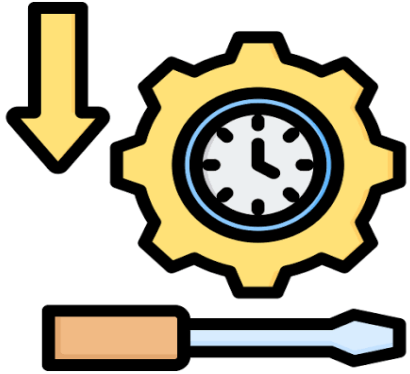
PD Solutions, which has helped to design the orders for SMEs like plant-based milk alternatives, says it will continue to

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Asset Integrity



Challenges with Scheduled Maintenance



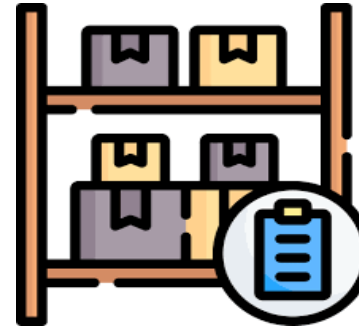
Unexpected Equipment Failures

- unplanned downtime



High Maintenance Costs

- Unnecessary checks



High Inventory Spares

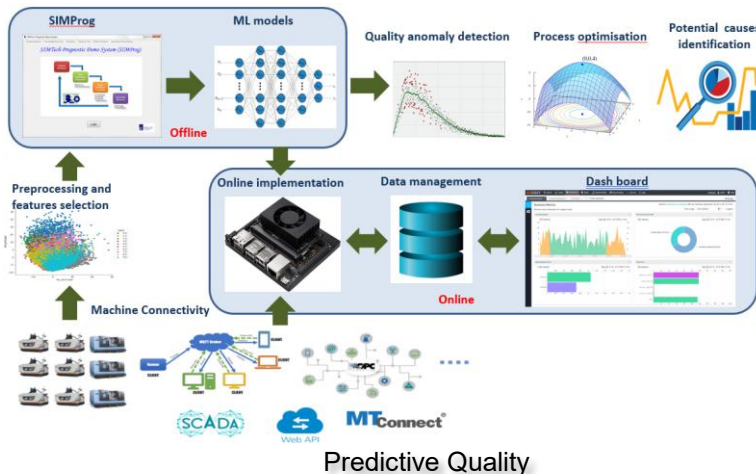
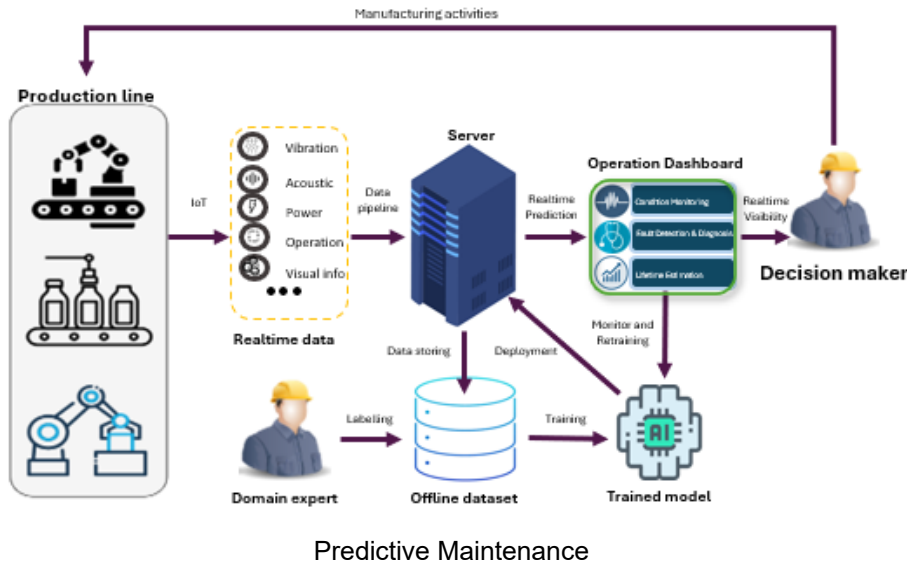
- Unnecessary stock-up



Lower Productivity

- Disrupted production

Predictive Maintenance & Quality



KEY FEATURES & VALUE PROPOSITIONS



Web Application

monitor and predict equipment health condition in real-time and manage maintenance activities



Context-aware Root Cause analysis

for equipment fault diagnosis



Intelligent predictive engine

powered by machine learning/ deep learning engines for asset health prediction and RUL estimation



Asset & maintenance management

with digitalised check lists and maintenance planning



Flexible deployment and integration

with customised IoT solution and on-premise or cloud server



Improve machine performance & optimise processes

Real-time visibility of machine health and prediction of when faults need repair

Use Cases



Precision Eng. (OMS, GVT, Tai Sin, DYT, ATC, Sanwa, Racer)



ASRS for logistics (DB Schenker, Softgrid)



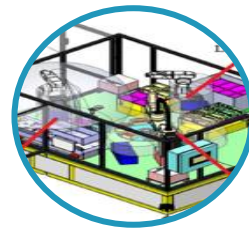
Biopharma & Medtech (Alcon, Novartis, BD)



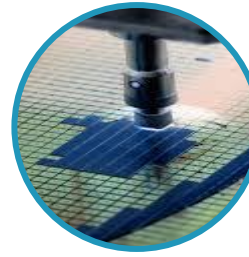
Aerospace mfg. (R-R, Collins, STE Aerospace)



FMCG mfg. (Coca Cola, P&G, Unilever)



Electronics mfg. (Philips, HP, Panasonic, Murata, Rockwell Automation)



Semicon mfg (Infineon, Global Foundries, Component Tech, AEM)



Others (Haiiburton, STE Land)



AI for F&B manufacturing

Concentrate Pump Health Prediction (2022)

OUTCOMES



Less than 1-hour unexpected downtime annually



80% less time to check machine health



Improved reliability of machines/pumps



Real-time health monitoring for 15 pumps/motors



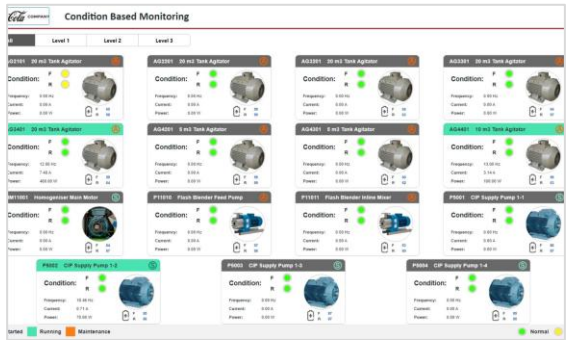
ATEX-compliant sensor deployment



Reduce unnecessary maintenance cost by 10%

OBJECTIVES

- Predict machine health and forecast the next maintenance window to prevent unexpected failures
- Replace threshold-based monitoring with an AI model that minimises false positives on complex data
- Provide decision support for optimal motor servicing across all 15 pumps in the Singapore factory



ABOUT THE INNOVATION

AI-driven condition monitoring solution for factory pumps and motors

- ATEX-compliant sensors deployed for motor data acquisition and **real-time health monitoring**
- AI model trained on sensor data to **predict machine health and next maintenance period**
- Deployed on 15 pumps/motors in Singapore factory; **fault detection and diagnosis algorithms**

“...unexpected downtimes reduced from 32 hours a year to less than an hour. ... The time taken by our maintenance team to check on the health condition ... fell by more than 80%”

Winson Loh,
Engineering Director



AI for Marine

Turbocharger Health Prediction (2023)

OUTCOMES



Digitalisation through a predictive maintenance app, TruCare™



Real-time monitoring of turbocharger's health



Estimated revenue growth of 51% by 2025



Enhanced competitiveness in new industries (additive manufacturing)



Sustainability by Decarbonising shipping



Launched with German Turbocharger Maker, KBB on 30th June 2023

OBJECTIVES

- Deploy remote cloud-based condition monitoring for marine Turbochargers
- Pioneer IoT innovations to drive digital transformation for operations
- Develop real time monitoring enabled by predictive maintenance technologies for proactive efficiency

ABOUT THE INNOVATION

TruCare™, a predictive maintenance solution for marine turbochargers

- Transformed business model from **reactive “sick-care” to proactive “health-care”**
- Leveraged technologies related to sensors blockchain data analytics machine learning for **real-time remote monitoring**
- Analyses data to **detect anomalies and alert marine vessels** for servicing



AI for Chemical Process

Wax Blending Condition Monitoring (2024)

OUTCOMES



Manpower cost reduction of 20-40%



Cycle time reduction of up to 10%



Detection of 4 distinct melting states of wax



Web application for real-time alerts via email



Context-aware AI model with PLC integration

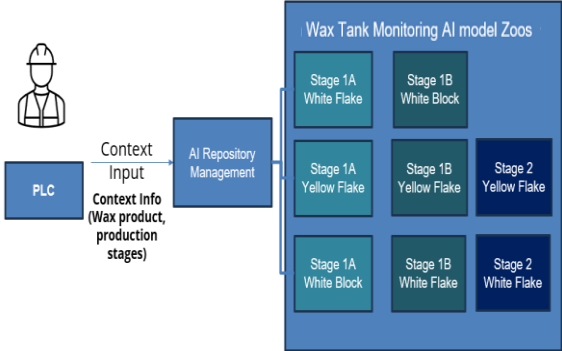
OBJECTIVES

- Replace inaccurate, inefficient manual visual monitoring with automated melting-status detection
- Detect distinct melting states across different wax types reliably in real time
- Let users self-maintain and upgrade models, with timely alerts to act on results

ABOUT THE INNOVATION

Deep-learning Condition Monitoring for Chemical Processes

- Deep-learning visual-analytics model detects **four distinct melting states of three different types of wax**
- Continuous training software lets users **self-maintain and upgrade the AI algorithms**
- Web application displays detection results and **triggers alerts to users via email**



AI for Aeropsace Manufacturing

Vertical Barrel Tub Health Prediction (2025)

OUTCOMES



70% reduction of reactive maintenance



Over 80% cut in manual effort for KPV measurements



Increased machine availability from optimised scheduling



Empowered staff with data-driven skills



Scalable blueprint for other machines

OBJECTIVES

- Develop predictive maintenance for the vertical barrel tub vibrator to prevent unplanned downtime
- Monitor and measure KPVs in the fan blade manufacturing process for continuous improvement

ABOUT THE INNOVATION

Scalable AI/ML fault diagnosis and prognosis system for predictive maintenance

- AI/ML system predicts **machine failures and their root causes**
- Real-time monitoring for **quality assurance and critical process variables**
- Easily **re-train predictive models** on new failure modes for better accuracy



AI for Electronics Manufacturing

Intra-logistics Vertical Lifter Health Prediction (2026)

OUTCOMES



87% reduction in unnecessary maintenance checks



\$42k savings per incident requiring urgent recovery



100% lifter uptime guaranteed during production



WEF Global Lighthouse use case



Increased throughput from guaranteed uptime

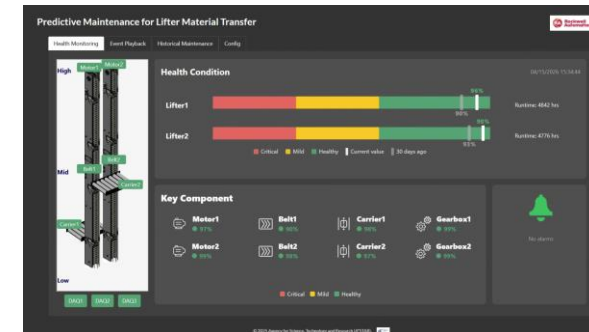
OBJECTIVES

- Predict each lifter's health within one second of completing a trip using a digital-twin predictive model
- Detect early degradation trends without labelled fault data, overcoming noisy signals and slow degradation
- Replace scheduled manual checks with predictive maintenance to protect lifter uptime and production capacity

ABOUT THE INNOVATION

Digital-twin predictive maintenance system for shop-floor vertical lifters

- Digital twin of lifter motion with a predictive model **assesses lifter health within one second of each completed trip**
- Novel degradation-centric autoencoder reduces high-dimensional data to a monotonic health indicator, **flagging early degradation without labelled faults**
- Shop-floor PdM deployment adopted as a key use case for **WEF Global Lighthouse status (June 2026)**



Across Industry

Precision Engineering



CNCs, injection molding, cutters, pumps, motors, robotic arms

Energy & Chemicals



Boilers, chillers, scrubbers, pumps, motors, pipes, valves

Bio-Manufacturing

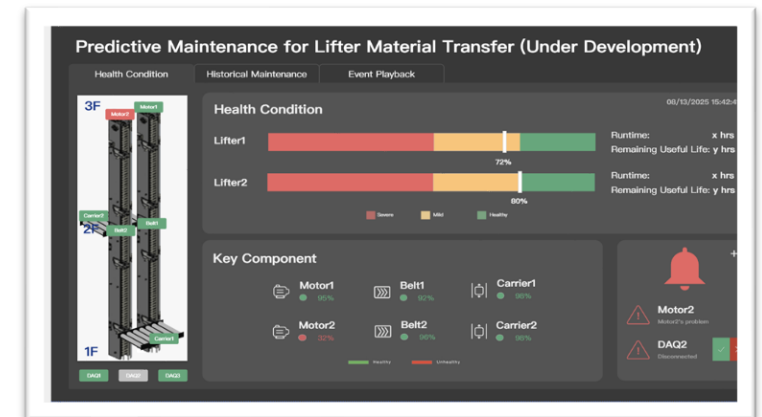
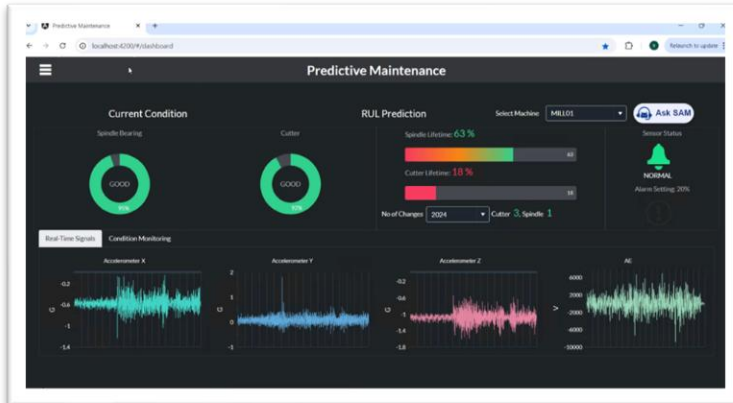


Capsule fillers, granulators, bio-reactors, pumps, motors, valves

FMCG



Pumps, motors, valves, compressors, chillers

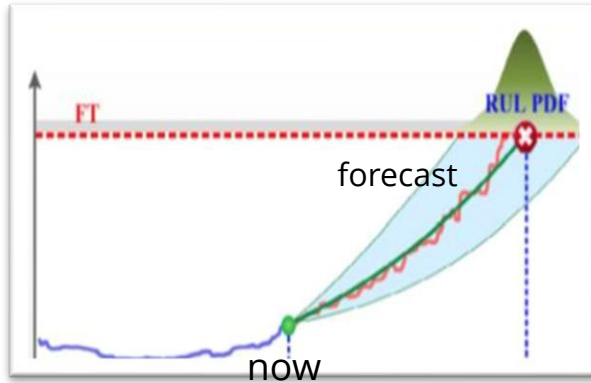


1 95% Reduction
Unplanned Downtime

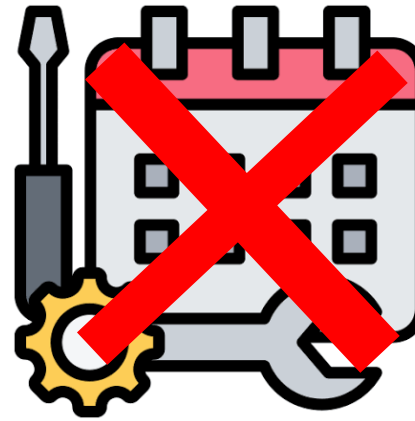
2 50% Reduction
Preventive
Maintenance Time

3 10% Increase
Maintenance Efficiency

With Deployed PdM



- Predict Failures
- Alert ahead
- Downtime avoided



- Reduce Scheduled Checks
- Full Visibility
- Time and labor saved



- Increased availability
- Production plans not disrupted

Data Needed for AI Solution

1) **Sensor Data** with date time stamps

- 1) Time-series data on vibration , acoustic, current transducers, temperature, etc
- 2) Data on images, NDI measurements, NDT measurements with date-time stamps

2) **Manufacturing process data** with date time stamps

- 1) Machine start-stop timing
- 2) Actual time-stamped values from machine controller/PLC key parameters (such as fluid pressures, flow rates, actual material feed rates, actual robot/guide x-y-z positions with date-time stamps)

3) **Maintenance data logs** including corrective, preventive

- 1) Logs with date-time stamps on repair , overhaul or service actions,
- 2) Info on fault identified, and fixed/corrected, when was this done

AI Short Courses

Course Title	Who It's For	What You'll Gain
Industrial Artificial Intelligence in Manufacturing (24 hrs)	Operations/Production Managers, Process/Maintenance Engineers, Automation Engineers, Data Engineers	Key AI concepts including predictive analytics, agentic AI, data mining workflows, and AI applications across shopfloor and enterprise systems. For companies looking to explore building AI solutions from the ground up
Generative AI for Manufacturing (24 hrs)	Technical professionals (engineers, developers, data and automation experts) and non-technical stakeholders (leaders and process owners) in manufacturing looking to implement agentic AI solutions	Hands-on skills to design and implement agentic AI solutions for manufacturing — covering generative AI fundamentals, LLM application building, Retrieval-Augmented Generation (RAG) workflows, and multi-agent systems using LangGraph for diagnostics, root cause analysis, and recommended actions. For companies looking to move from concepts to working gen AI and agentic prototypes.



Transformation Journey through AI in Manufacturing Leadership Training

Mark Chua

Principal Research Engineer

*A*STAR SIMTech*





**Empower Innovation.
Sustain Transformation.**

A*STAR SIMTech and ARTC: CoPilot of Your Journey to AI-ready Operations

The World Your Plants Operate in is **Changing Faster** Than the Plants Themselves

VUCA

Volatile · Uncertain · Complex · Ambiguous

Unstable Environment



Volatile



Uncertain



Complex



Ambiguous



**Strategic
Agility**

BANI

Brittle · Anxious · Nonlinear · Incomprehensible

Fragile Systems & Stress



Brittle



Anxious



Nonlinear



Incomprehensible



**Resilience and
Sense-Making**

PUMO

Polarized · Unthinkable · Metamorphic · Overheated

Radical Transformation



Polarized



Unthinkable



Metamorphic



Overheated



**Proactive Strategy and
Systemic Transformation**

How can Ageing Process Plants **Stay Ahead?**

A*STAR SIMTech has been helping companies **TRANSFORM**

**Best-In-Class
Company**

2026 & Beyond

Holistic AI-First Transformation

IMPACT™

2018 – 2025

Digital Transformation

DTI™

Before 2018

Operational Excellence

OMNI™

For over **15** years

Plants often invest in many AI pilots, but without the **Right Approach**, they run into **3 Major Roadblocks**

1

Misaligned Goals

- Technology Investments do NOT sync with **BIG PICTURE** Strategy

2

Prioritisation Paralysis

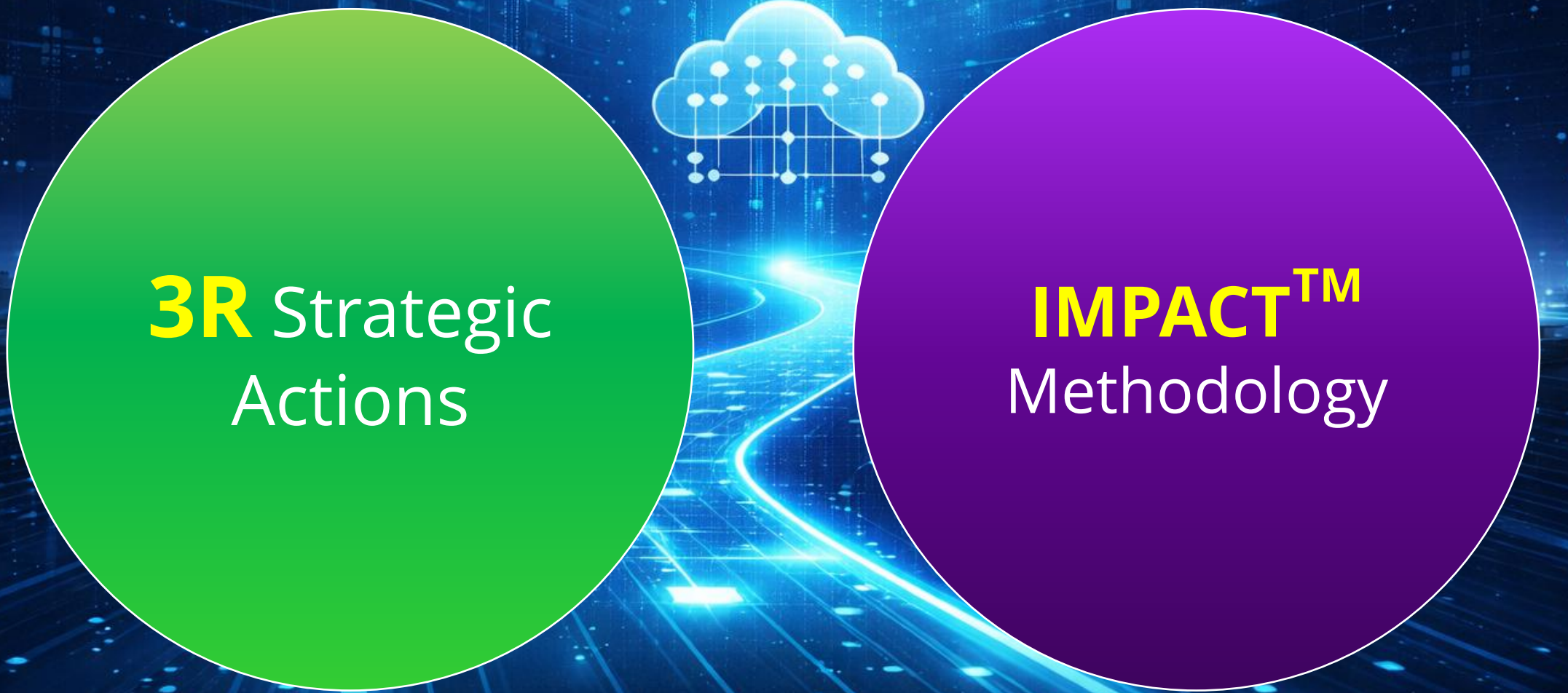
- With so many options, it's easy to get stuck figuring out what to implement first

3

Patchwork Improvements

- Implementing isolated solutions without a cohesive plan leads to inefficiencies

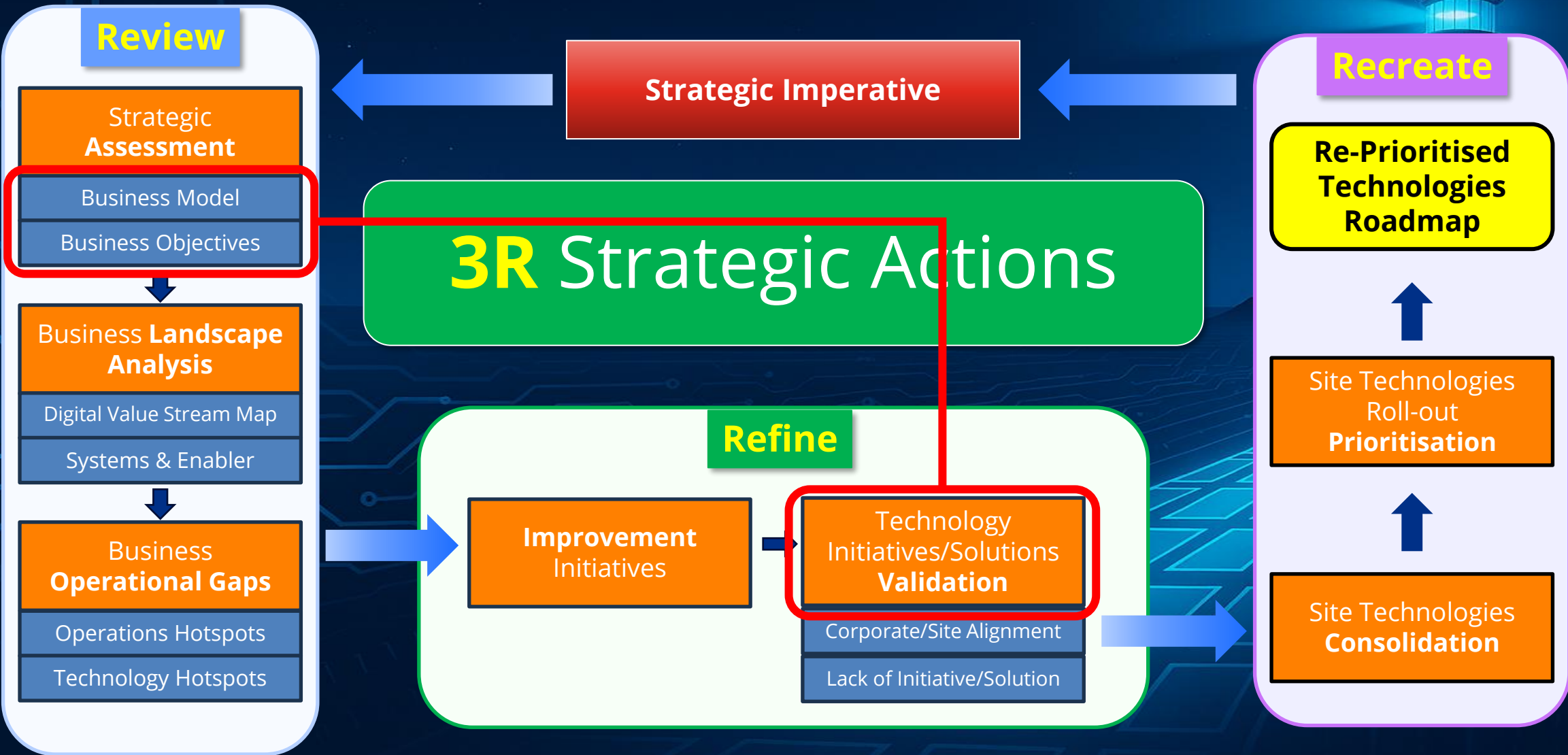
Here is How to Build a **Holistic AI Roadmap** for an Ageing Plant, and Turn it into Scalable Operational Impact



3R Strategic
Actions

IMPACT™
Methodology

Holistic AI-First Transformation through **IMPACT™**





Structured Transformation Approach - **IMPACT™**

Empower Innovation. Sustain Transformation.

1



I - Intend

Establish Business
Strategy & Key
Objectives

2



M - Map

Understand Activity
Landscape and Key
Enablers

3



P - Prioritise

Identify & Prioritise
Transformation
Hotspots

4



A - Act

Generate & Develop
Initiatives

5



C&T - Change & Transform

Develop Change Story with
Transformation Roadmap

Review

Business Model; Transformation Objectives
AS-IS Value Stream Map
AS-IS Infrastructure Enabler
AS-IS Operational Maturity
Hotspots & Transformation Areas
Hotspot Clustering → Corporate/A*STAR Solution

Refine

Initiatives
Initiatives Description
TO-BE Operational
Maturity

Recreate

DX Roadmap
Change Story

Our **Track Record** in Helping Manufacturers Transform

- Helped **>300 companies** from 21 industry sectors since 2010
- 150** batches completed
- Mentored **>1700 transformation leaders**



Tech Adoption

Beyond

Typical Potential Impacts:

- Long-term Partnership (e.g., joint lab)
- Increase Mfg Value Add (Revenue ↑, Costs ↓)
- Multi-year Roadmap with Workforce Upskilling
- Ecosystem Building – qualify SMEs to supply MNC



Examples of Impact from Technologies Adopted:

40 -
↓ 70%

Response Time
to quality issues

Predictive Quality Monitoring
& Management

50 -
↓ 90%

Time Taken
to plan, schedule
and track

Real-Time Planning &
Scheduling

Up to
↓ 90%

Time Taken
on equipment
inspection

Predictive Maintenance

Research Collaboration

- Establish multi-year R&D collaborations with A*STAR and Institutes of Higher Learning, e.g., under the Industry Alignment Fund (IAF)
- Develop Critical Solutions, e.g, customised AI solutions under AI Centre of Excellence for Mfg (AIMfg)
- De-risk innovation of manufacturing technology proof-of-concepts

Transformation CoPilot

Outcomes aligned to Business Case

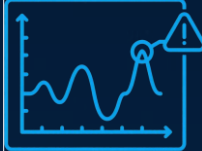
- Identify **Hotspots**
- Develop **Initiatives** to address the Hotspots
- Train Key Leaders to be **Digital Transformers** and drive Initiatives
- Create company-wide **Digital Transformation Roadmap**

Where AI Pays Back **Fastest** in an Ageing Plant



Predictive Maintenance

Vibration, temperature and process data flag degradation on critical rotating equipment weeks before failure - turning unplanned trips into planned work.



Anomaly Detection

Models learn normal operating envelopes from historian data and surface drift, fouling and leaks that fixed alarm limits miss.



Inspection & Integrity

AI-assisted image and NDT analysis focuses inspection effort on the equipment most likely to be degraded, cutting time in the field.

Asset Intelligence in Practice - **Illustrative Outcomes**

30%

**Reduction in unplanned
downtime on critical
rotating equipment**

6-8 wks

**Typical early warning
ahead of functional
failure**

90%

**Less time on manual
equipment inspection
and condition reporting**

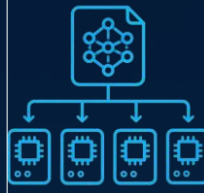
Illustrative ranges based on A*STAR SIMTech industry deployments - actuals depend on asset criticality and data readiness.

Scaling from **One Pilot** to the **Whole Asset Fleet**



Data Foundation

Contextualise historian, maintenance and inspection data once, so every new asset connects in days rather than months.



Reusable Models

Build a model for an asset class, not a single machine, then replicate across pumps, compressors and exchangers site by site.



Governance & Trust

Monitor model drift, keep engineers in the loop and align to process safety and regulatory expectations from day one.

Where to Start: A **Practical Path** for a Brownfield Plant

1



Align Leadership

Agree the business outcome and the two or three assets where failure hurts most.

2



Assess Readiness

Map data, systems and skills against the hotspots, not against a technology wish list.

3



Prove on One Asset Class

Deliver a predictive use case in a single quarter with a measurable business case.

4



Scale Deliberately

Replicate the proven model across the fleet with governance and upskilled engineers.

5



Sustain

Build the roadmap and the change story so capability outlives the pilot.

From AI-ready leadership to Asset Intelligence at Scale: **What This Means for Your Plant**

The **Right Objectives**

**Aligning strategy
with measurable
success**

The **Right Technologies**

**Leveraging
innovation for
competitive
advantage**

The **Right Timing**

**Seizing
opportunities for
maximum impact**



THANK YOU



ASTARSG



ASTAR-SG

Interested in our solutions and trainings?

Connect with us!

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